THE TOP MANAGEMENT SOLUTION FOR YOUR CORPORATE EXTRANET

100+
CUSTOMERS

15+
COUNTRIES

200K+
USERS

About Us

We provide effective Microsoft solutions that empower organizations to have simple, secure, no-fuss collaboration with their customers, partners, vendors, and much more.

Why EUM?

Onboarding and managing guest users to access shared resources in your organization's tenant can be onerous and inefficient. With more and more B2B/B2C collaboration going virtual, finding a simple and secure way to do so can be tricky without significant IT involvement. EUM provides a seamless, highly secure platform for external collaboration that is user-friendly from the administrative and user's end - all at an affordable rate.

Key Benefits

01 Delegate user management to the business

EUM empowers organizations to improve efficiency and minimize approvals issues by removing the need for IT altogether. Internal users with admin rights have full control over guest user accesses, group settings, as well as access to rich data reporting/analytics.

02 Simple, secure sharing with external users

User and registration settings are setup in the organization's Azure Active Directory, ensuring reliable identity authentication. Shared resources in the member landing page can only be accessed by authenticated guest users. In addition, EUM supports collaboration between both internal and external users, meaning employees can access the landing page and collaborate with guests and access the shared files, announcements, events, newsletters, forms, etc.

03 Rich text editing for a fully custom-branded user experience

The entire guest user experience, from the welcome email to the member landing page, is branded to the organization. Group owners can customize the layout and contents of each user-facing page at any time!

Contact Us :
+1905-812-3009
inquiry@extranetusermanager.com

www.extranetusermanager.com
9-6975 Meadowvale Town Centre Circle,
Mississauga ON L5N 2J7

ADMIN FEATURES

Delegated User Management

Configure permission structures with peace of mind knowing the permissions are set and they are simply delegating user management to a business user that owns the relationship with the external audience.

Bulk Import/Update Users & Groups

Bulk import Users and Groups using a simplified import process that can capture all applicable user details.

Customizable Email Templates

Full rich text editor that allows admins to customize all email templates that are sent to external users as part of the onboarding process.

Rich Auditing & User Reporting

All Administrative tasks as well as user activity is audited in log files that can be extracted into reporting solutions including Power BI.

END USER FEATURES

Simplified Login

User can input their email and then EUM does the backend work to pass them through to login/self register.
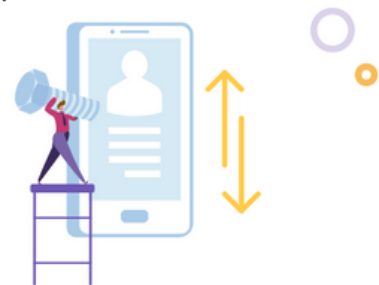
Request to Join Additional Groups

EUM landing is where public groups can be self discovered by external users. Users can request access to join the group and are notified when approved.

Mobile Friendly

The experience and user interface is optimized to work on both desktop as well as mobile devices.

Maintain Their Own User Profile

Users can access their user profiles and update their information as it changes.

LICENSING DETAILS

User Manager, Documents, Data Portal, Publisher*
Individual product plans for your first 1,000 external users includes:

- Troubleshooting Email Support
- Self-Service Access to FAQ Portal
- One hands-on upgrade of product instance per year
- Quarterly health check
- Dedicated Subject-Matter Expert providing up to 5 hrs of support per year

$715
/ Month

Additional blocks of 1,000 users starting at $75 / Month

Suite
Plans for your first 1,000 external users includes:

- Troubleshooting Email Support
- Self-Service Access to FAQ Portal
- One hands-on upgrade of product instance per year
- Quarterly health check
- Dedicated Subject-Matter Expert providing up to 5 hrs of support per year

$1,115
/ Month

Additional blocks of 1,000 users starting at $150 / Month

The Suite includes the full set of products (User Manager, Documents, Data Portal, and Publisher*)

INSTALL PACKAGES

Basic Installation Package: $2,500

Includes:	Level of Effort in Hours
Requirements Gathering	2
Microsoft 365 and Azure AD Pre-Installation Security Review	2
Installation of Product into Single Tenant	4
Product Training Walk through	4

Advanced Installation Package: $7,000

Includes:	Level of Effort in Hours
Requirements Gathering	4
Microsoft 365 and Azure AD Pre-Installation Security Review	2
Installation of Product into Single Tenant	4
Product Training Walk through	4
Portal Custom Branding	4
Custom Self-Registration	8
Existing User Migration	8

Additional Support Hour Packages

Number of Hours:	Cost
10	$1,850
15	$2,775
20	$3,700

All pricing is in US Dollars. Check out our different subscriptions, whether it's for the full suite or individual products.