## Wait, what? Running a Microsoft 365 Conference on Microsoft 365?

Tuesday May 9<sup>th</sup>, 7-8pm EST Wednesday May 10<sup>th</sup>, 11am-12pm NZT

## Introductions: Julian Mills



- VP Product and Marketing, Extranet User Manager
- Digital strategy and business process development specialist
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## Teams Meeting Etiquette

- This is a regular Teams meeting.
- Chat is open throughout the webinar.
- Feel free to ask questions or make comments through chat at any time.
- Please stay on mute. If you'd like to join the conversation, please ask on chat or raise your virtual hand, and wait for an invitation.

ExtranetUserManager

• Welcome, enjoy, and learn!



## Introductions: **Debbie Ireland**



- President/Founder, ShareThePoint
- Digital workplace strategist and Microsoft 365 specialist
- <u>https://debbieireland.com</u>
- <u>https://sharethepoint.com</u>





## Introductions: Peter Carson



- President, Envision IT and Extranet User Manager
- 12-time Office Apps and Services Microsoft MVP



- <u>peter@envisionit.com</u>
- <u>blog.petercarson.ca</u>
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- Twitter @carsonpeter
- President Toronto SharePoint User Group







## What We Will Cover

- > Introduction to Digital Workplace Conference
- Challenges of Microsoft 365 Out-of-the-Box for Conference Management
- Benefits and rationale for building a conference website leveraging Microsoft 365
- > The Solution & Key Takeaways
- Live Solution Walkthrough
- What's Next: New Website Features and Capabilities for DWC Australia 2023

#### Digital Workplace Conference

WILL

MYTH #

Work-Life

Balance is a destination

- Annual event held in New Zealand and Australia
- Focus on digital workplace technology, specifically Microsoft 365
- Target audience includes business leaders, IT professionals, and technology experts
- Features keynote speeches, hands-on training sessions, and networking opportunities
- Aims to provide attendees with knowledge and tools necessary to create an effective digital workplace that drives productivity, collaboration and innovation

#### Simplifying Conferences with Microsoft 365

 Despite being a leading provider of cloud-based services and applications, it is ironic that most conferences and events focused on Microsoft 365 are hosted on non-Microsoft platforms







#### Benefits of using Microsoft 365 for Conference Management



Reduces logistical error, training and costs by consolidating all conference activities within a single platform



Use the systems that you are advocating for and promote its capabilities throughout the conference experience



Build a digital community that extends beyond the conference



#### The Challenge – New Zealand

- Using multiple disparate systems to organize the conference made event management confusing and cumbersome
- Out-of-the-box Microsoft 365 does not support public-facing websites
  - Additional tools need to be leveraged to create a functional and appealing site

- 17 Weeks to go until the conference
- Resource constraints due to the holiday season falling in the middle of website development

## The Solution for DWC NZ

EUM Portal hosts the DWC public and privately accessible websites Authentication via Azure AD B2B removes the need for credential management Headless CMS so site admins can easily author content within EUM Portal

People Directory

Update your own profile (Marketing vehicle for speakers and exhibitors) Easily discover connections between sessions, speakers, exhibitors and attendees

Session evaluations via website





### Solution Architecture







# What's Next: New Features for DWC Australia



#### **Enhanced Community Experience**

• Attendees, speakers and even non-attendees can engage in guided forum discussions on Viva Engage



#### Knowledge Bank

• Community members can "deposit" and "withdraw" knowledge resources



#### **Session Builder**

• Tag sessions and build your own schedule





#### How do Attendees Benefit?









## How does it Help Speakers?





## How can we Support Exhibitors?







# How does it Simplify the Organizer Experience?





## Key Takeaways

# **Takeaway #1:** You *can* Build a Public Website on Microsoft 365

- Website hosted on EUM Portal
- Headless CMS allows users to author and publish private and publicly available content
- Registration and authentication leverages Azure AD B2B – no new credentials for the end user
- Ticket payment supported via Stripe integration
- Conference agenda supported by Sessionize integration

#### stripe 🚺 sessionize







## **Takeaway #2:** We Built a Powerful User Experience for Four Distinct Personas



#### **The Attendee**

- Easily engage with fellow attendees, speakers and exhibitors through a rich People Directory and conference agenda
- Gain access to on-demand session insights by accessing conference presentations and resources within a user-friendly portal



#### **The Speaker**

- Leverage self-service Speaker Page editing as a marketing vehicle for your sessions and simplified networking
- Increase engagement and value to attendees by sharing supporting materials and participating in forum discussions



## **Takeaway #2:** We Built a Powerful User Experience for Four Distinct Personas



#### The Exhibitor/Vendor

- Proactively network and prepare assets based on attendees and speaker demographics in People Directory
- Simplified exhibiting experience with Exhibitor Resource Pages and regular communications



#### **The Organizer**

- All conference tasks are centralized rather than having disparate systems, allowing for easier event preparation, communications, and management of attendees, exhibitors and speakers
- Leverage and promote the systems that your conference is advocating for



# **Takeaway #3:** What are you waiting for? Register for DWC Australia!

Don't miss out on this opportunity to learn from industry leaders and connect with other professionals in the digital workplace space.

Register now for Digital Workplace Conference Australia and secure your spot today!

https://dwcau.com.au

What people are saying:

Held My Attention! I found the whole two days extremely valuable; my attention was held through every session

Two things always stand out for me at this event. The calibre of speakers at the event is very high. 2: The food is great All round excellent! Great speakers, relevant topics with a good mix of theory and practical, good

networking opportunities





## Thank you for listening!

#### Any questions?







